

Improving the Student Athlete Experience: The IUPUI End of Season and Exhausted Eligibility Surveys

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Introduction

Staff members in the IUPUI Athletics Department have noted that the existing Student-Athlete Exit Interview Instrument, endorsed by the NCAA, was insufficient for collecting data to make immediate improvements to the student-athlete experience. As a result, IUPUI Athletics collaborated with Institutional Research and the Testing Center to design and implement two separate questionnaires.

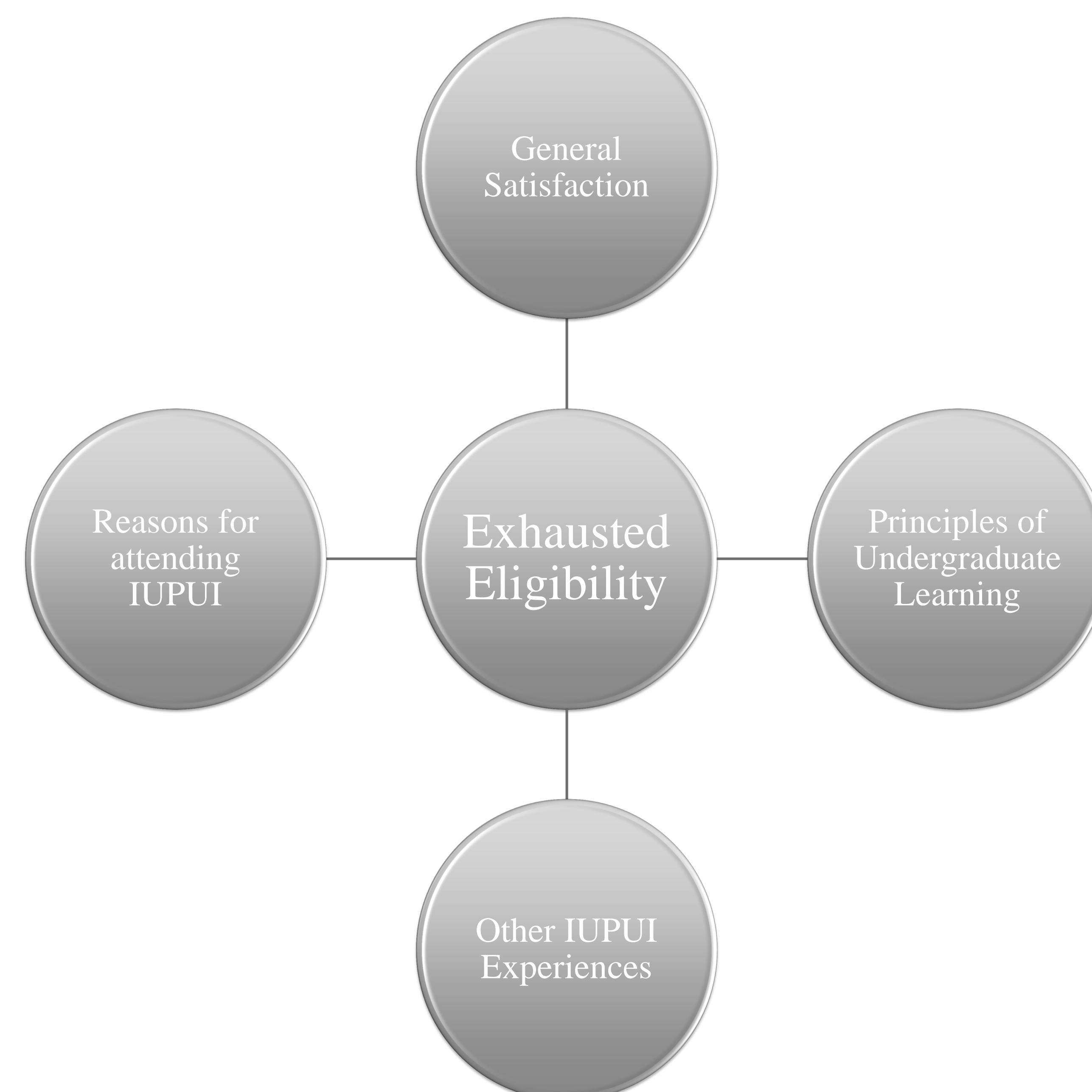
Materials and methods

The purpose of this project was to improve the experience of student athletes. Instead of a summative instrument designed for accountability and identification of violations, IUPUI developed a series of formative assessments to provide information to Department of Athletics' staff and make changes sooner. The new format enables the IUPUI Athletics staff to gather data from all student-athletes, not simply those about to depart. In addition, these surveys allow IUPUI staff to gather data on attainment of both IUPUI's Principles of Undergraduate Learning (PULs) as well as progress on the NCAA Core Values.

Exhausted Eligibility Survey

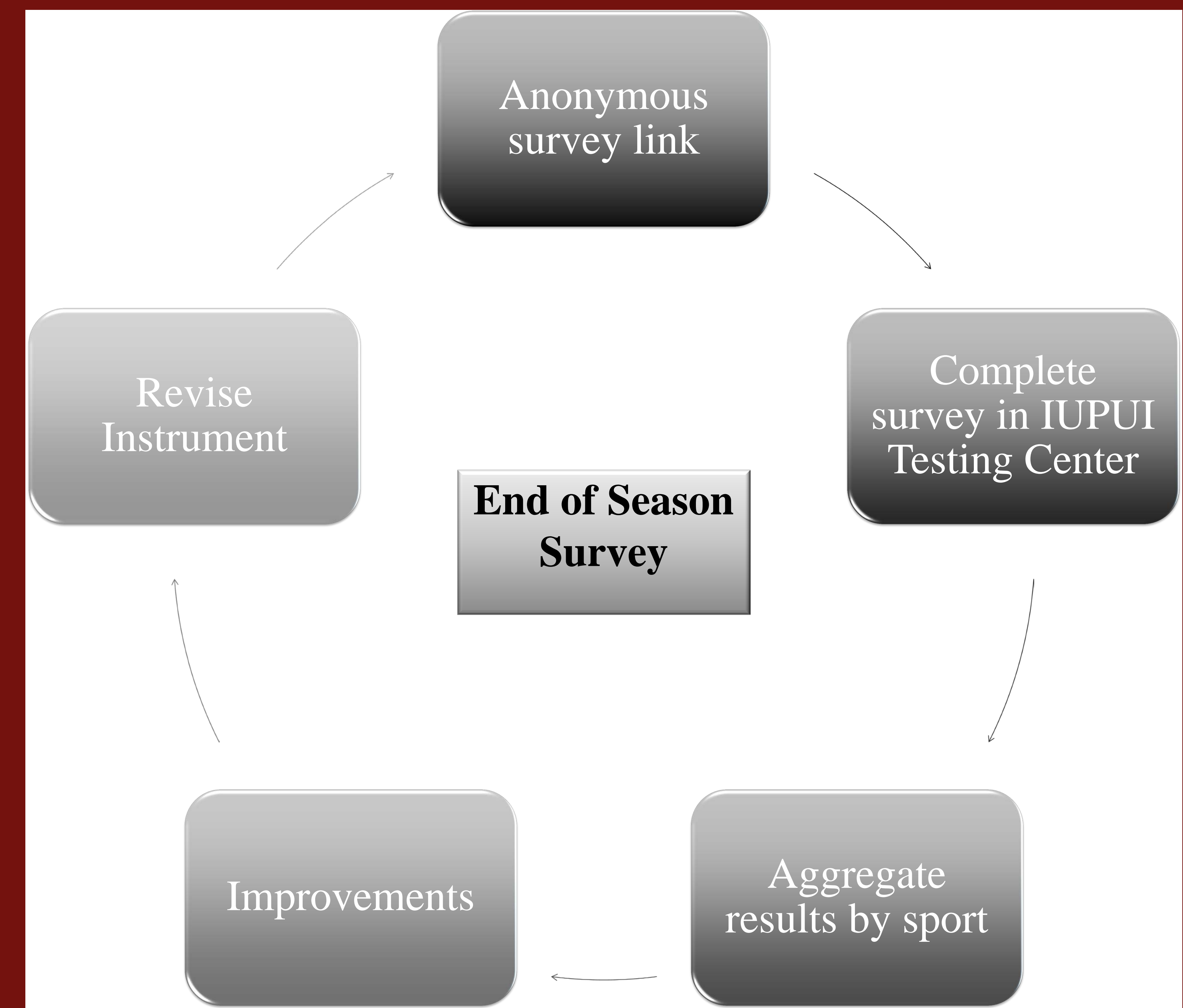
The Exhausted Eligibility Survey is administered to all students in their last year of eligibility. This fulfills the NCAA requirement that all students be surveyed about their experience before they are no longer eligible. The survey focuses on students' satisfaction with their athletic experiences, reasons for attending IUPUI, self-assessment on the Principles of Undergraduate Learning and NCAA Core values, and engagement in various academic and social experiences. Individual reports for each student are created in order to inform discussion for the NCAA mandated Exit interview.

Exhausted Eligibility Survey



End of Season Survey

The End of Season Survey is designed to be analogous to a course evaluation. In this survey, student-athletes are asked to evaluate their coaches, sports medicine, equipment, facilities, and other services provided by the Athletic Department. Results are sent back to the athletic department administration so that change can be enacted more quickly.



Collaborative Effort

This project was a collaborative effort between three different offices. Information Management and Institutional Research (IMIR) contributed the use of a homegrown survey module to administer the Exhausted Eligibility Survey, as well as expertise with data analysis and report design. The Testing Center administered the End of Season Survey using the Class Climate Software package and provided the facilities for administration of surveys.